

# Gude Toscana

## Hiring and reservation conditions - Gude Toscana

### 1. Reservation:

- a. Holiday houses of 'Gude Toscana' can be reserved online, by telephone or by e-mail.
- b. The reservation is valid as from the moment that the tenant receives the lease.

### 2. Lease:

- a. Tenant receives a lease in duplicate within three days after the reservation.
- b. No longer then 2 days after receipt of the lease, must the tenant return 1 copy of the lease, for agreement signed, to 'Gude Toscana'

### 3. Payment:

- a. Payment in two or three periods: tenant pays the first period by return of post, and the other periods as mentioned in the lease on the reverse side of this document.
- b. 'Gude Toscana' is entitled to dissolve the lease if the tenant does not adhere to the agreed terms of payment.

### 4. Maximum number of persons and house animals.:

- a. Exceeding the maximum number of persons, mentioned in the lease, can lead to the dissolution of this, or to an increase of the hiring amount.
- b. Pets can only be accepted, paid for or not, if this is indicated in the lease.

### 5. Guarantees:

- a. 'Gude Toscana' guarantees the description of the houses on the site [www.gudetoscana.com](http://www.gudetoscana.com)
- b. At intentional carelessness of 'Gude Toscana' concerning the rented holiday house, she will pay damages, of which the amount is in agreement with the complaint and which as much as possible will be stipulated in agreement with the tenant. This indemnity will be under no circumstances higher than the hiring amount. Complaints must be communicated within 24 hours after commencement of the hiring period to the owner or to the contact person at the site.
- c. If 'Gude Toscana' is obliged to cancel the lease, outside its debt, it offers the choice to the tenants between hiring another holiday house or repayment of the paid part of the hiring sum. In both cases the tenant abandons further rights.
- d. No damages will be granted because of lack of holiday enjoyment.

### 6. Cancellation insurance and - conditions:

- a. With the lease the tenant can conclude a cancellation insurance, up to 14 days after the charge date, at an insurance agent of his / her choice.
- b. At voluntary annulment from the tenant, or in case of obliged annulment with or without cancellation insurance the following conditions apply:
  - At annulment up to 100 days before commencement of the hiring period the tenant has to pay 10% of the hiring amount.
  - At annulment up to 99 to 50 days before commencement of the hiring period the tenant has to pay 50% of the hiring amount.
  - At annulment shorter than 50 days before commencement of the hiring period the tenant has to pay the complete hiring amount.

### 7. Cancellation insurance and - conditions:

- a. 'Gude Toscana' accepts no liability for damage which the tenant or his possessions experience as a result of their stay in the rented holiday house.
- b. Tenant must himself take care of insurance such as to cover the damages sufficiently, caused by him/her which can exceed the guarantee.